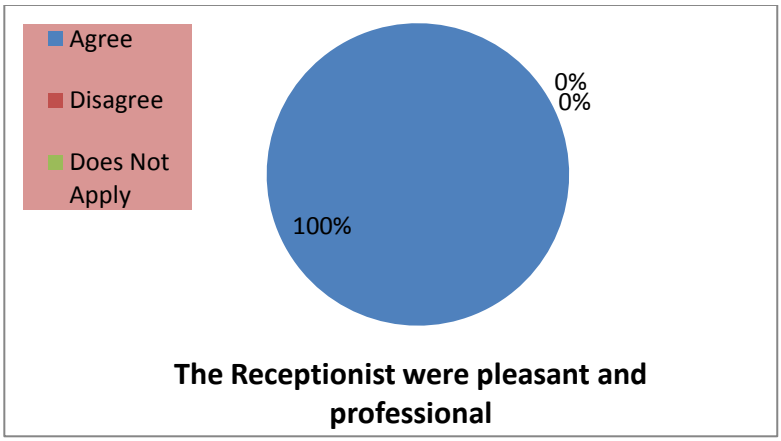
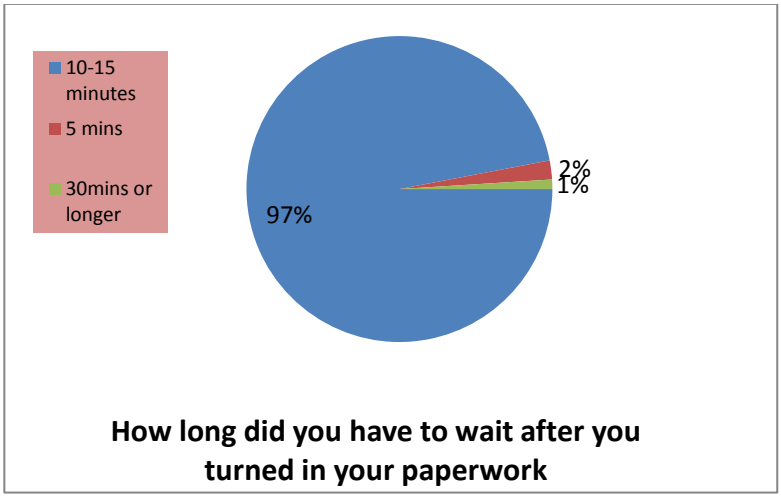
McDowell County DSS

How Are We Doing?

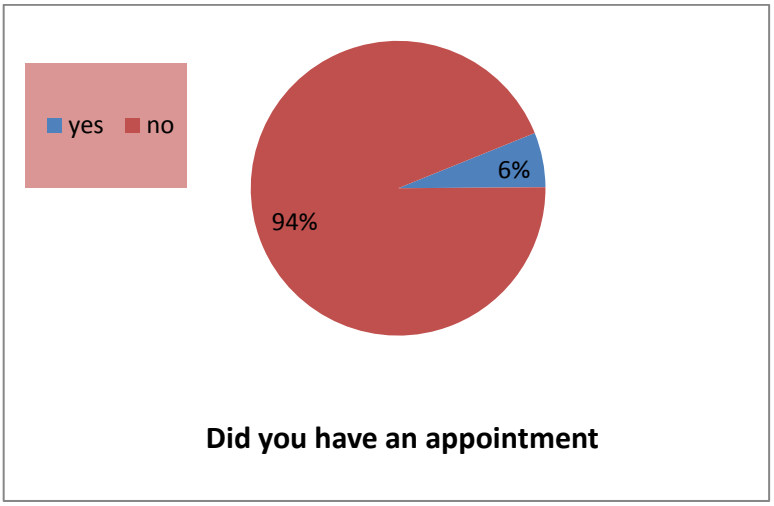
216 Surveys



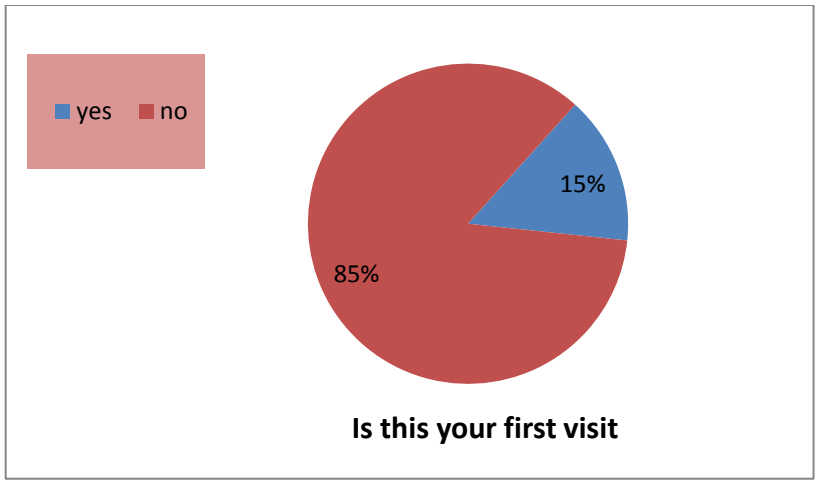
The Receptionist were pleasant and professional

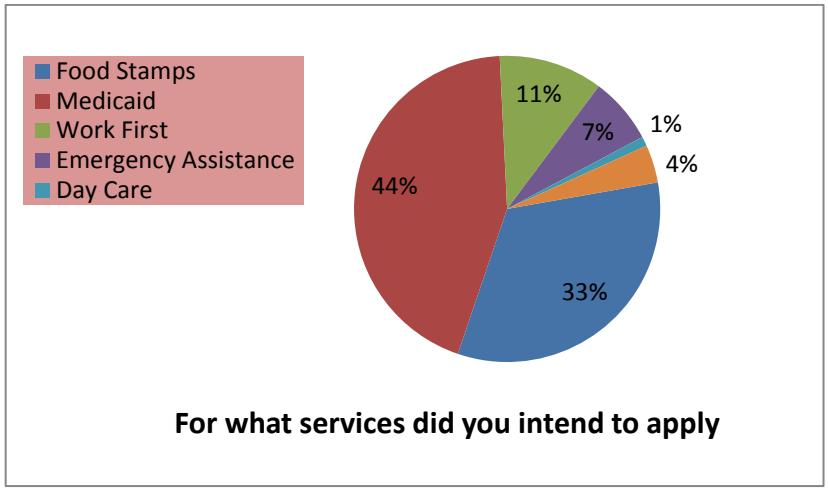


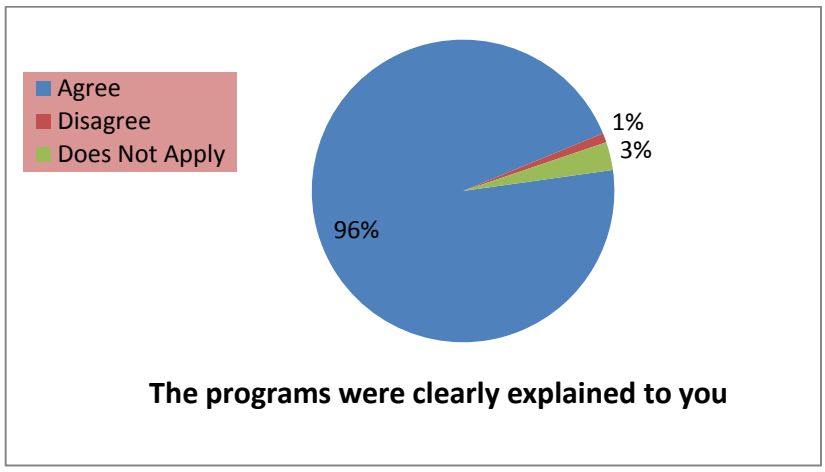
How long did you have to wait after you turned in your paperwork

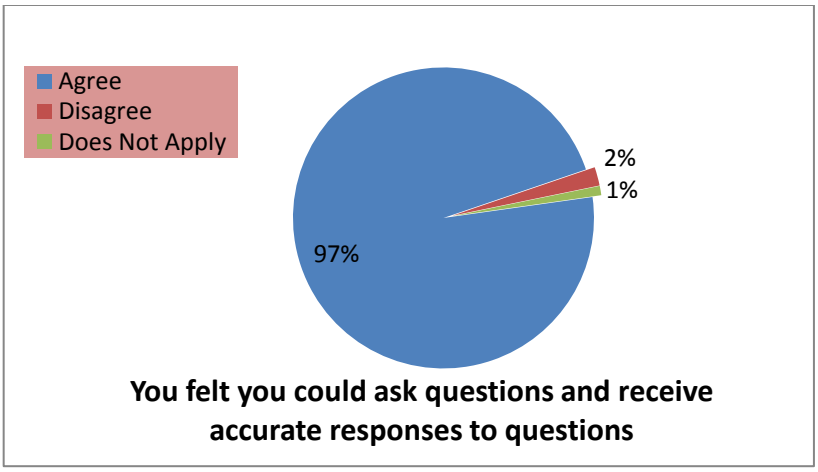


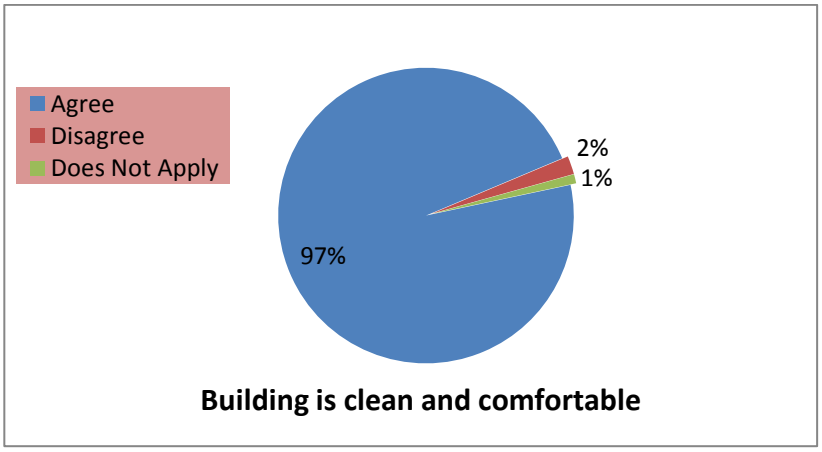
Did you have an appointment

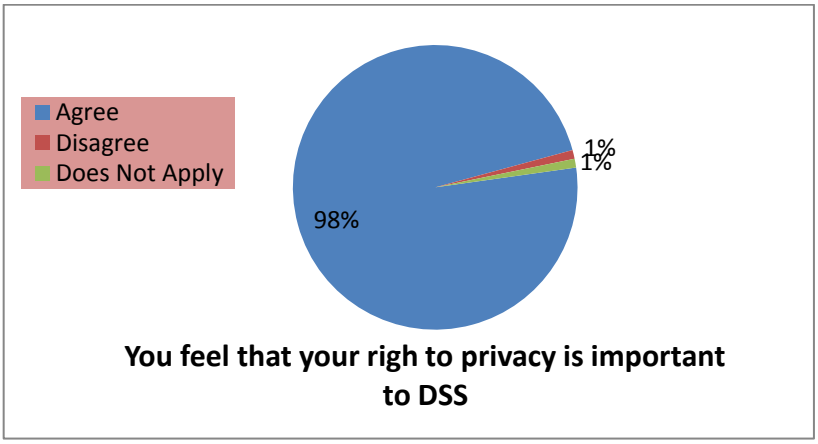

yes
no
15%
85%
Is this your first visit

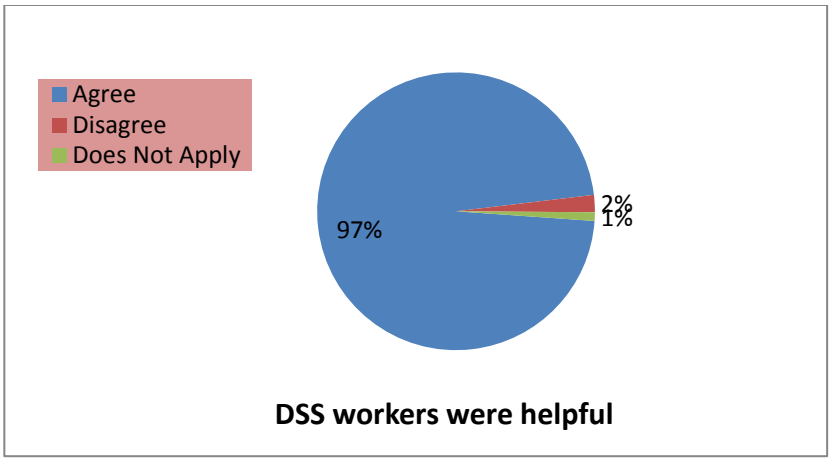

Food Stamps
Medicaid
Work First
Emergency Assistance
Day Care
11%
7%
1%
4%
44%
33%
For what services did you intend to apply

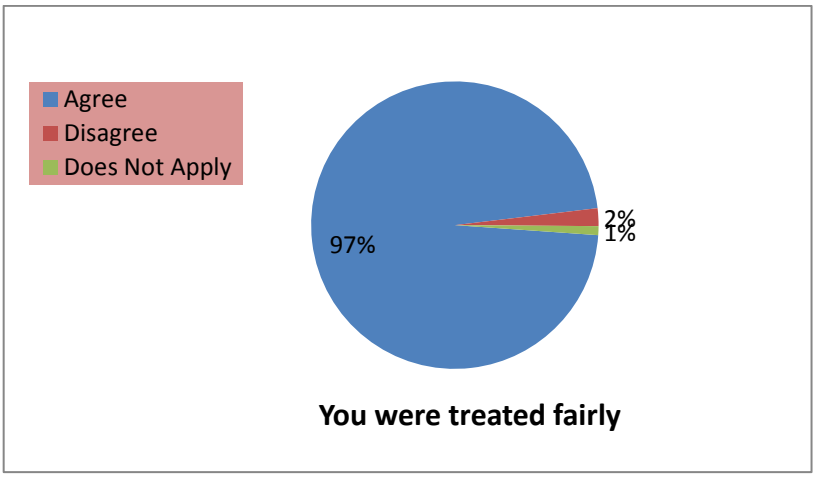

Agree
Disagree
Does Not Apply
1%
3%
96%
The programs were clearly explained to you

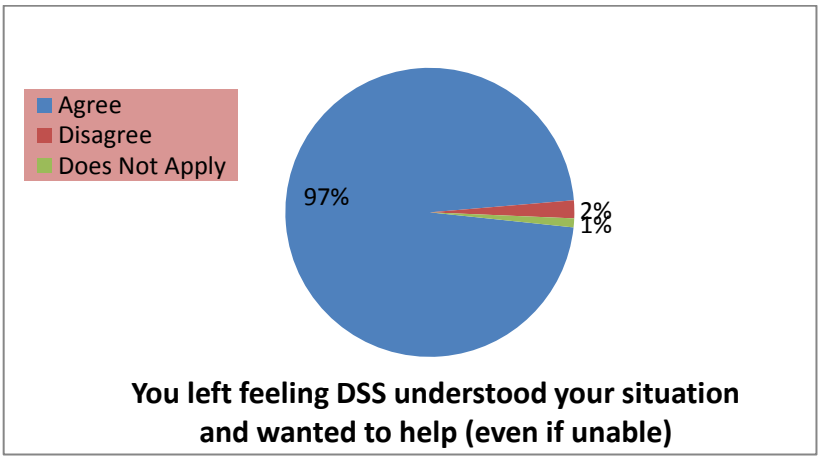

Agree
Disagree
Does Not Apply
2%
1%
97%
You felt you could ask questions and receive accurate responses to questions


Agree
Disagree
Does Not Apply
2%
1%
97%
Building is clean and comfortable


Agree
Disagree
Does Not Apply
1%
1%
98%
You feel that your righ to privacy is important to DSS


Agree
Disagree
Does Not Apply
97%
2%
1%
DSS workers were helpful


Agree
Disagree
Does Not Apply
97%
2%
1%
You were treated fairly


Agree
Disagree
Does Not Apply
97%
2%
1%
You left feeling DSS understood your situation and wanted to help (even if unable)